

# 大手BPO事業





## BPO

同社は13年以上の経験を持つビジネス・プロセス・アウトソーシングのリーディング・プロバイダーであり、BPO業界では著名な企業である。

同社はさまざまな分野の顧客に幅広いサービスを提供している。

グローバルな事業展開、熟練した従業員、技術力、顧客中心のアプローチにより、ダイナミックに進化するBPOの世界で継続的な成功を収めている。

### 主要情報

#### 対象業界

フィンテック、フードデリバリー、マイクロモビリティ、Eコマース、ヘルスケア、テレコミュニケーション、小売、旅行、自動車。

#### 提供サービス

カスタマーサービス、インバウンド/アウトバウンド、バックオフィス、スマートソーシング、オートメーション。

地理 ヨーロッパに5つのオフィス

従業員数 900人

収入 年間収益1060万ドル

EBITDA: \$2.8M

収入予測:

2024: \$15M

2025: \$16M

2026: \$18M

### 追加情報

同社は、SSOC、2コンプライアンス、戦略と継続的改善のためのAV55のためにデロイトのような業界のリーダーと協力しています。UiPath、Blie Prism、Microsoft

Azure、AUS、Google

Cloudなどの最先端技術を活用し、効率的で革新的なソリューションを提供している。

同社は、顧客の具体的なニーズや目標を満たすカスタマイズされたソリューションを

### TARGET PRICE

\$16,800,000

### GROSS REVENUE

\$10,600,000

### EBITDA

\$2,800,000

### BUSINESS TYPE

コールセンター

### COUNTRY

イギリス

### BUSINESS ID

L#20240735

提供することで、顧客との長期的な関係を築くことに尽力している。

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