

# BPOサービスのリーディング



**MERGERSCORP**

## BPO

同社はBPOサービスの大手プロバイダーであり、さまざまな業界で業務効率を高めるオーダーメイドのソリューションを提供している。

複数の国で事業を展開し、柔軟性を重視する同社は、革新的なアウトソーシング戦略と高度な技術ソリューションを提供することで、顧客が直面する特定の業務上の課題に対応している。

同社は最近、オースティンで回収契約のパイロット・プログラムを開始したが、これはサービス能力の拡大への献身を反映したものである。

その運営モデルは、オンショア、オフショア、ハイブリッドのデリバリー・オプションを組み合わせ、顧客に柔軟なカスタマイズ・アウトソーシング・ソリューションを提供している。

この適応性と24時間365日のグローバルサポートが相まって、同社は効率化を目指す企業にとって信頼できる拡張性の高いパートナーとして位置づけられている。

オペレーショナル・エクセレンスに重点を置き、独自の画像処理エンジンのような先端技術を駆使することで、同社はコレクション・パイロットなど複数の業界で確固たる評判を築いてきた。

### 対象業界

教育、電気通信、石油・ガス、トーリング、第一者回収

### 提供するサービス

- ビジネス・プロセス・アウトソーシング (BPO)
- 業務効率化ソリューション
- 画像処理エンジン (IPE)
- 24時間365日のグローバルサービス
- カスタマイズされたアウトソーシング・シナリオ

地理 本社は米国、アジアにオフィス

従業員数 米国およびフィリピン全体で1,100人

収入：年間1700万ドル

EBITDA：売上高の18

収益予測:2025年 - 2,000万ドル

### TARGET PRICE

\$ 30,000,000

### GROSS REVENUE

\$ 17,000,000

### EBITDA

\$ 3,060,000

### BUSINESS TYPE

コールセンター

### COUNTRY

米国

### BUSINESS ID

L#20250904

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